

Knowledgebase > FAO's > Shipping & Pick-up FAOs > Can I change from Click & Collect to delivery or vice yersa after placing an order?

Can I change from Click & Collect to delivery or vice versa after placing an order?

Suise Ubeda - 2025-09-03 - Comments (0) - Shipping & Pick-up FAQs

Yes, but please be aware that after you have changed your order from delivery to Click and Collect, we will need at least 3 hours to process it (depending on slot availability) and notify you of any changes to your order. We will let you know when your item is ready to be collected at your desired time. We will remove the delivery fee from your order (if present) as click & collect is free.

Please note that if your Click & Collect (pick up) order is less than PHP 5,000.00, we will charge you a delivery fee based on your location. Your order will be delivered on the date agreed with the Suki Support team (based on availability).