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How do I cancel an order?

Suise Ubeda - 2025-08-05 - [Comments \(0\)](#) - [General](#)

Please be aware that a lot of work goes into preparing these orders so please be mindful when canceling, especially if there are a lot of fresh items as we may be unable to return these to the store.

If you would like to cancel your order, please do so as soon as possible - send us a message on [Facebook](#) and let us know. You have 2 hours from placing your order to do so, as our pickers will be preparing your order immediately.

If fresh items have already been prepared and can't be returned - you may be charged for these items.

If you continuously cancel orders, you may be blacklisted from our store.