

[Knowledgebase](#) > [Loyalty Program](#) > [How does the program work?](#)

How does the program work?

Suise Ubeda - 2026-02-08 - [Comments \(0\)](#) - [Loyalty Program](#)

Your tier is based on your total spending over the past 12 months. Every time you make a purchase, your total is updated, and your tier is adjusted if needed.