What happens when I miss my time slot for Pick Up service?

Suise Ubeda - 2026-07-27 - Comments (0) - Shipping & Pick-up FAQs

Once you have received notification that your order is ready for pickup, it can be collected any time from 11:00 a.m. to 8:30 p.m. on the day you scheduled it for pickup. Orders not picked up by the end of the day can be picked up the next day. Any orders unclaimed 3 days after they are due will automatically be cancelled.

If you are not able to pick up your order at the time of your scheduled pick up, we will put it on hold until further notice. Kindly let us know by send a message on these numbers 0951 806 8769/0917 803 6336 or on Facebook.

In the event of unreasonable delays in pick-up attributable to you, you bear the risk of any damage or loss of goods, or any deterioration in quality or change in condition of the goods. In this case, you will not be entitled to a replacement, refund, or return of the goods. You alone are responsible for inspecting the goods/orders when you pick them up and shall report any issues and/or defects to Shop Suki before leaving the Pick-Up Point premises.